



Warranty

TRANSFERABLE LIMITED LIFETIME LABOR/WORKMANSHIP WARRANTY

THIS IS A LABOR/WORKMANSHIP WARRANTY provided by Nu Look Home Design, Inc. (“Nu Look”) to you, the original consumer purchaser (“Customer”). Nu Look will perform all work in a professional manner and in conformance with applicable building codes. Nu Look warrants to the Customer that all installation labor performed by Nu Look will be free of defects in workmanship for so long as the Customer lives in the residence where the products have been installed, subject only to the other terms and conditions contained in this Warranty.

Please consult your product and manufacturer warranties (“Product Warranties”) for warranty coverage for the products (examples of such products include, windows, gutters, shingles doors, and siding) installed by Nu Look. Copies of applicable Product Warranties as well as this Warranty are available to the Customer prior to Customer signing the Sales Agreement.

HOW TO OBTAIN WARRANTY SERVICE: To submit a request for Warranty service, contact Nu Look at 1-800-279-5300 to discuss why you believe you need Warranty service. After speaking with a warranty service representative, you will need to provide Nu Look with a written explanation of why you are requesting Warranty service, along with a copy of this Warranty and a copy of the Customer’s Sales Agreement and, if applicable, a copy of the Warranty Transfer Form. If, after it inspects the product, Nu Look determines that a valid claim exists under this Labor/Workmanship Warranty, Nu Look will either: repair the installation, reinstall the product, or refund the price of the Nu Look labor. Which of those three options may be elected is the sole decision of Nu Look. If Nu Look you request Nu Look to perform an inspection when Warranty service is not necessary, Customer will be charged \$100 per hour for the first hour, or any portion thereof, and \$50 per hour for any subsequent hours, or any portion thereof.

WHAT IS NOT COVERED: This Labor/Workmanship Warranty applies only to labor that was performed to install products, such as windows, gutters, shingles, doors, and siding, purchased from Nu Look by the Customer. The products themselves (examples of such products include, windows, gutters, shingles, doors, and siding) are warranted solely through warranties provided by the manufacturers. Customer is solely responsible to provide maintenance, including, but not limited to cleaning the products, replacing consumables such as door sweeps and weather stripping, and to maintain sealing, painting, or caulking as necessary. If the Customer requests Nu Look to make service calls or perform inspections that are not covered by this Warranty, Customer will be liable for charges up to \$100 for the first full or portion of one hour and \$50 for each full or partial hour thereafter.

IF YOU PURCHASED REPLACEMENT WINDOWS: Condensation on any window or patio door is the natural result of excessive moisture in the house and does not indicate a defective product or faulty installation. Nu Look is not responsible for condensation and this Warranty does not apply to condensation, its causes or its effects. Additionally, reinstallation of window sashes due to mishandling will be subject to labor charges set forth above.

IF YOU PURCHASED GUTTERS: New gutters will not prevent ice damming or icicles. Leaf protection alleviates leaves and debris inside the gutters. However, Customer may need to clean leaves and debris resting on top of the gutter system. Leaf protection does not prevent against ice dams & icicles.

IF YOU PURCHASED SHINGLES: Installation of snow and ice shield does not prevent ice damming. A wavy area or raised appearances may be present in your shingles for up to six (6) months after the roof is installed. Drywall repairs due to roof leaks will be covered for a period of six (6) months after installation.

IF YOU PURCHASED SIDING: Customer needs to be aware that siding can be damaged by heat from grills and that any such damage will not be covered by this warranty.

TRANSFER OF WARRANTY: In the event that Customer sells their house within fifty (50) years of the date of installation, Customer may transfer this warranty to the new purchaser of the house. To obtain a warranty transfer form, contact Nu Look at 1-800-279-5300. The transfer form will have instructions where to mail the documentation. It must be returned to Nu Look, Certified Mail, return receipt requested, along with a copy of the original Sales Agreement between Customer and Nu Look, and a copy of the deed of sale. These 3 documents must be returned within thirty (30) days of the date of sale of the property. This Warranty may only be transferred once and may only be transferred by the original Customer.

RIGHTS AND REMEDIES: This Warranty is the only express warranty provided by Nu Look. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of Nu Look any obligation, liability or responsibility in place of or in addition to this Warranty.

EXCEPT FOR THE LABOR WARRANTY PROVIDED HEREIN, NU LOOK MAKES NO WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NU LOOK'S LIABILITY TO CUSTOMER UNDER THIS WARRANTY IS LIMITED TO THE AMOUNTS RECEIVED BY NU LOOK FOR SERVICES RENDERED UNDER THE SALES AGREEMENT OR PURCHASE ORDER WITH THE CUSTOMER. IN NO EVENT SHALL NU LOOK BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ASSOCIATED WITH ANY PRODUCT INSTALLED BY NU LOOK OR SERVICE PROVIDED BY NU LOOK TO THE CUSTOMER. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE.

WHAT VOIDS THIS WARRANTY: Removal, repair, adjustment, tampering or reinstallation of any product installed by Nu Look by anyone other than Nu Look, voids any warranty.