



TRANSFERABLE LIMITED LIFETIME WORKMANSHIP/LABOR WARRANTY

THIS IS A WORKMANSHIP/LABOR WARRANTY provided by Nu Look Home Design, Inc. (“Nu Look”) to you, the original purchaser (“Customer”). Nu Look will perform all work in a professional manner and in conformance with applicable building codes. Nu Look warrants to the Customer that all installation labor performed by Nu Look will be free of defects in workmanship for so long as the Customer lives in the home where the products have been installed, subject only to the other terms and conditions contained in this Warranty. Please consult your product manufacturer warranties (“Product Warranties”) for warranty coverage for the products (examples of such products include, windows, gutter systems, roofing shingles, doors, and siding) installed by Nu Look. Copies of applicable Product Warranties as well as this Warranty are available to the Customer prior to Customer signing the Sales Agreement.

HOW TO OBTAIN WARRANTY SERVICE: To submit a request for Warranty service, visit nlhd.com/service and complete the service request submission form. If, after Nu Look inspects the product, and determines that a valid claim exists under this Workmanship/Labor Warranty, Nu Look will either: repair the installation, reinstall the product, or refund the price of the Nu Look labor. Which of those three options may be elected is the sole decision of Nu Look.

WHAT IS NOT COVERED: This Workmanship/Labor Warranty applies only to labor that was performed to install products, such as windows, gutters, roofing shingles, doors, and siding, purchased from Nu Look by the Customer. The products themselves are warranted solely through warranties provided by the manufacturers. Customer is solely responsible for providing maintenance, including, but not limited to cleaning the products, replacing consumables such as door sweeps and weather stripping, and to maintain sealing, painting, or caulking as necessary. Fire, flood, lightning, high winds, windblown objects, earthquakes, hurricanes or any other weather conditions of catastrophic nature as defined by the U.S. Weather Bureau, other acts of God, intentional acts, unreasonable use, vandalism or pollution are not covered under this warranty.

Existing skylights that are not replaced by Nu Look at the time of roofing installation will not be covered against leaks under this Warranty.

Nu Look is not responsible for leaves, debris, or any other foliage that has collected on the leaf protection system Nu Look has installed and will not be covered under this warranty.

If the Customer requests for Nu Look to make service visits or perform inspections when Warranty service is not necessary, a service fee will be charged up to \$100 per hour for the first hour, or any portion thereof, and \$100 per hour for any subsequent hours, or any portion thereof.

WHAT VOIDS THIS WARRANTY: Removal, repair, adjustment, tampering or reinstallation of any product installed by Nu Look by anyone other than Nu Look, voids any warranty.

IF YOU PURCHASED REPLACEMENT WINDOWS/DOORS: Condensation on any window or patio door is the natural result of excessive moisture in the house and does not indicate a defective product or faulty installation. Nu Look is not responsible for condensation and this Warranty does not apply to condensation, its causes or its effects. Additionally, reinstallation of window sashes may result in a service charge set forth above.

IF YOU PURCHASED A GUTTER SYSTEM: A new gutter system will not prevent ice damming or icicles. Leaf protection alleviates most leaves and debris inside the gutters, however, Customer may need to clean leaves and debris that have collected on the leaf protection system. Leaf protection does not prevent ice damming or icicles. Nu Look is not responsible for ice damming, icicles, clogging or cleaning of gutter system. Inspection requests by Customer that are not covered under this Warranty may result in a service charge set forth above.

IF YOU PURCHASED ROOFING SHINGLES: Installation of ice and water shield does not prevent ice damming. A wavy area or raised appearances may be present in your roofing shingles for up to six (6) months after the roof is installed. Drywall damage caused by roof leaks after Nu Look's roofing installation has been completed will be covered for a period of one (1) year from the installation date. Existing skylights that are not replaced by Nu Look at the time of roofing installation will not be covered against leaks under this Warranty.

IF YOU PURCHASED SIDING: Customer needs to be aware that siding can be damaged by heat from outdoor grills and that any such damage will not be covered by this warranty.

TRANSFER OF WARRANTY: In the event the original Customer transfers ownership of the home within **fifty (50) years** of the date of installation, original Customer may transfer this warranty to the subsequent owner of the home. To obtain a warranty transfer form, visit nlhd.com/warranties. The Warranty Transfer Form will have instructions on where to mail the documentation. It must be returned to Nu Look, Certified Mail, return receipt requested, along with Proof of Purchase from original Customer and Nu Look. These documents must be returned within sixty (60) days from the transfer date of the home. This Warranty may only be transferred once and may only be transferred by the original Customer.

RIGHTS AND REMEDIES: This Warranty is the only express warranty provided by Nu Look. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of Nu Look any obligation, liability or responsibility in place of or in addition to this Warranty.

EXCEPT FOR THE LABOR WARRANTY PROVIDED HEREIN, NU LOOK MAKES NO WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NU LOOK'S LIABILITY TO CUSTOMER UNDER THIS WARRANTY IS LIMITED TO THE AMOUNTS RECEIVED BY NU LOOK FOR SERVICES RENDERED UNDER THE SALES AGREEMENT OR PURCHASE ORDER WITH THE CUSTOMER. IN NO EVENT SHALL NU LOOK BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ASSOCIATED WITH ANY PRODUCT INSTALLED BY NU LOOK OR SERVICE PROVIDED BY NU LOOK TO THE CUSTOMER. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE.